

OVERVIEW

The ISO 9001:2015 Implementation training course teaches the foundation of ISO 9001:2015: the common framework adopted by ISO for all standards including the High Level Structure (HLS), Common text and Common terminology. This course also goes in depth over each clause of the standard, focusing on what the standard says, what the standard means, how to apply the standard in the real world and how to audit it. This highly praised course was designed by Mireaux from its own experience after being the first Consulting firm to upgrade its Quality Management System (QMS) to the new ISO 9001:2015 version - October 2015. The course is filled with practical exercises and real application examples to help participants develop a hands-on understanding that will facilitate the implementation of a world-class Quality Management System.

TARGET AUDIENCE

This course is intended for individuals who would like to learn and understand the ISO 9001:2015 standard or those who are involved in the development and implementation of a Quality Management System, including:

- CEO, Presidents, Vice Presidents
- Quality Directors, Quality Assurance/Quality Control Managers or Supervisors
- Manufacturing, Engineering, Supply Chain employees
- ISO Coordinators, Document Control Administrators

LEARNING OBJECTIVES

- Learn the common framework of the ISO standards, including the High Level Structure
- Recognize the differences between ISO 9001:2008 and ISO 9001:2015
- Understand the new seven (7) Quality Management Principles
- Learn the foundation of the ISO 9001:2015 standard
- Understand the certification and transition options
- Learn each of the requirements of the ISO 9001:2015 standard

PREREQUISITES

The ISO 9001:2015 Implementation training course has been designed for individuals with little or no previous knowledge of ISO 9001 or Quality Management Systems.

COURSE MATERIALS

Students receive comprehensive course manuals with reference materials, including:

- Presentation information
- Workshop exercises
- Training copy of the standard

LANGUAGE

This course is taught in English. For information on a similar course in Spanish, please contact Mireaux office at 713-589-4680.

SUMMARY AGENDA

The topics in this course include:

- Background and History of ISO
- ISO Common Framework
- Differences between ISO 9001:2008 and ISO 9001:2015
- ISO Quality Management Principles
- The Process Approach
- Foundation of ISO 9001:2015
- New Concepts and Terms
- Certification and Transition
- Detail overview of each ISO 9001:2015 standard clauses:
 - Clause 4: Context of the organization
 - Clause 5: Leadership
 - Clause 6: Planning
 - Clause 7: Support
 - Clause 8: Operation
 - Clause 9: Performance Evaluation
 - Clause 10: Improvement

CLASS HOURS AND MEALS

The duration of this course is two days, from 8:30 AM to 4:30 PM each day.

All of our Public courses include the following:

Meals: Breakfast, lunch, and afternoon snacks.

Drinks: Water, coffee, and sodas available all day.

TEST AND CERTIFICATE

A quiz is administered after certain clauses. A Certificate of Completion is provided to all participants at the end of the class.